

CfH e-SAP project - Architecture Framework

	WHAT	HOW	WHERE	WHO	WHEN	WHY
Vision	Benefits through better care and greater efficiency.	By implementing SAP effectively.	Wherever decisions affecting a person's care are influenced.	Service users, carers, care professionals across agencies.	Vision to be fulfilled as determined by political processes.	To fulfil the vision.
Business	Specific business benefits, incl business cases.	Business process models.	Nodes where processes are performed, as determined by the care pathway.	Service users, carers, care professionals across agencies.	In the timely way dictated by the process of assessment.	To fulfil the vision through investment in people and systems.
Applications	Logical definition of applications.	An applications architecture that closely binds the applications with the business processes.	All points where information is required to/from a user.	Information users.	At times when information is required to/from a user.	To operate an integrated seamless process of assessment.
Information	Integrated information flows that are secure.	Delivered as seamless entities, by applications, subject to collective Information Governance.	From coherent applications, to the users, at the point of use.	Information users, providers and auditors.	At times when information is required to/from a user.	To operate an integrated seamless process of assessment.
Technology	Physical information systems.	Delivering the applications architecture.	Points at which the systems are located.	Systems providers.	Meeting SLA requirements of availability, reliability	To deliver the logical applications architecture.
Implementation Governance	Responsibilities for deployment.	Contracts and programmes of work in multi-supplier, multi-agency environments.	National and or federated contract framework.	Programme definers and directors.	Rollout programme in line with capacity, capacity and affordability.	To deliver the entire framework.